



inclusion for  
children with  
additional needs

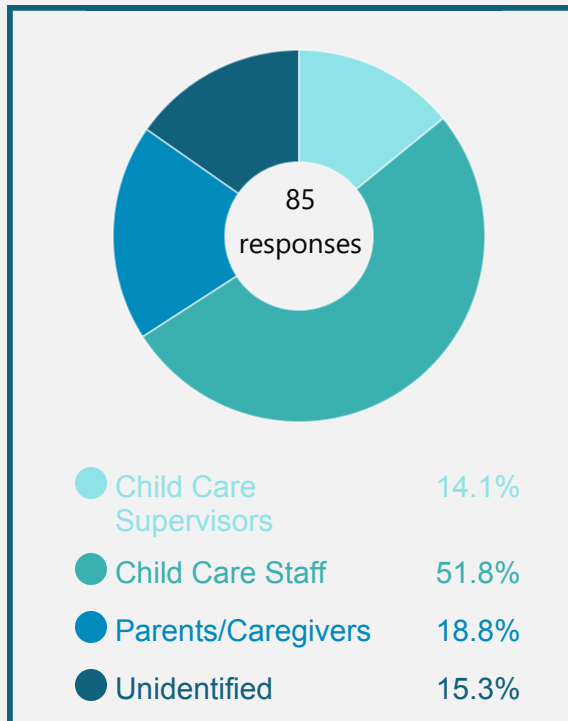
iCAN is a Resource Consultation program run by Dufferin Child and Family Services for families and their children (up to 12 years), with additional needs, who are attending licensed child care settings in Dufferin County.

# iCAN Service Feedback Survey Results 2019

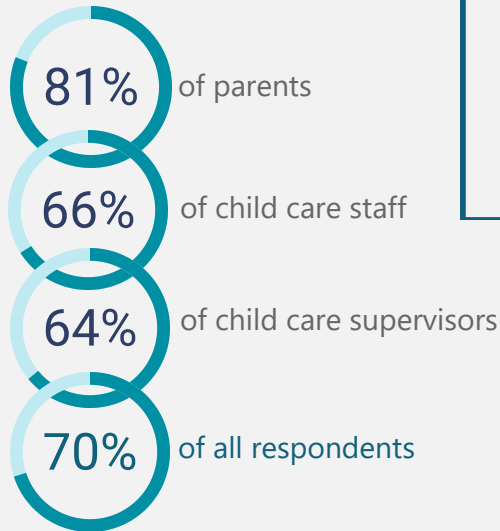
## Overall Summary and Highlights

Questions measure agreement level on service deliverables

"Our Consultant has been amazing with our team and so helpful with the children...truly wants to see the children and staff be successful."



"This is a fantastic program. My son has delayed speech and we see his confidence grow every day in the way he interacts with people."



AGREE that service deliverables are being met overall

**Top strengths:**  
Fostering relationships and responsiveness to needs

**Opportunities:**  
Comments by child care staff and supervisors indicate that they would like to see more:  
Consultant time in program...goals and updated strategies... communication with families about progress...new skills, tools and resources... opportunity for staff to help set strategies.

Responses by survey question on second page...

# iCAN Service Feedback Survey Results 2019

## Overall Responses by Question

