



Clinical Services Resource Room completed with electronic scanning for cataloguing featuring easy access and tracking of all resources - all thanks to a great volunteer

Accessible Fishing Pier installed at Island Lake




Two new foster homes have been recruited and are receiving placements of children in care

We continued as a research site in Early Identification Demonstration project supporting the early identification of children with autism



Fall of 2017: Trainings, parent workshops and memorial activities in support of trans & gender diverse individuals




Our Specialized Consultation Service (psychiatric / psychological) assessed 98 children/youth

Oasis program planning confirmed with UGDSB to move to ODSS

Solidified funding under OAP as a primary program




iCAN inclusion program for children with additional needs launched April 1st 2018

CW - new legislation introduced to increase the age of protection up to the age of 18 which allows us to work corroboratively with older youth to provide the type of support they feel would be beneficial for them

Stakeholder feedback sought in Resources

Caregiver response form completed annually

Post placement questionnaire completed by children in care and caregivers

Clinical Services Staff joined CP staff for joint training in Circle of Security

Launched the delivery of Circle of Security and Connect Group for parents and caregivers; Co-facilitated Caring Dads, Feelings After Birth

Ongoing implementation of Signs of Safety - focus on group supervision

Participation with Provincial Signs of Safety Community of Practice group

Our Service Coordination Children's program served 342 children during 2017/2018




ABA/IBI program for children with autism up to the age of 9 years transitioned to the new OAP model (Ontario Autism Program)

2017 - 2018 Annual Report



dcafs
Dufferin Child & Family Services
child and youth mental health • child protection • developmental support

Brief Service Evaluation launched

Client surveys have been launched for post Talk-in sessions

Family engagement session served to elicit feedback regarding brief service program

Continuing our efforts to provide seamless service

Launched Internal Referral Process to reduce number of times families need to tell their story




Twitter Followers: 731 2321 Tweets to date

CYMH Facebook Page 321 Followers

DCF Facebook Page 190 Followers



Instagram - 112 followers; 32 posts



Launch of Fetal Alcohol Spectrum Disorder (FASD) Initiative with successful recruitment of a Coordinator to support the development of the program serving Dufferin and Wellington

Our Service Coordination Adult program served 106 Adults with Developmental Disabilities and we held multiple Service Coordination Adult Social Group activities



Focus on Indigenous Education

- Participation in a sharing circle and inter-active blanket exercise
- Commitment & Apology signed by Board & Leadership

99 Families attended parenting workshops offered at DCAFS focusing on behavior intervention and developing daily skills



LGBTQ Youth Group re-branded as the GLOW (Gay Lesbian Or Whatever) Group for ages 15-18 yrs

Due to increased request for supports for younger youth, a "GLOW JR" ages (11-14) was launched

Increased staffing at the Tuesday Talk-In Clinic to accommodate more children/youth and families

ICDP Staff joining Talk-in sessions with children aged 0-6

Ending Wait Times Mapping and Validation Sessions completed with front line staff and stakeholders as part of MOMH




Implementation of Outreach component to Intensive Mental Health Services

We welcomed Parents for Children's Mental Health back to Dufferin with a new Chapter Leader Sarah Hudson and Facilitator Angela Sider




"dcafs... all the energy without the caffeine" Pinball Clemons Building Better Tommorrow

Initiated Accreditation Committee and developed work plan for site visit in April of 2019




25 Active Volunteers

941 Volunteer Drives Fulfilled

Volunteer Drivers drove 130,338 AM

Headwaters Family Visit Centre Served 74 Families





Partnership with CLD Employment program

We are proud to have 4 employees from that program who help to make our space welcoming

Service Coordinators are providing a monthly drop in for adults



Agency Videos launched to promote Foster / Adoption & the Dufferin Children's Fund

A year of growth and change...

**14 net new positions recruited
41 overall hires**

HR has been busy with implementation of new programs and staffing needs



Executive Director's Message

I am pleased to present our annual report, which highlights some of the many accomplishments we have achieved together over the past year. This has been a year of deep reflection about how we can ensure that our strategic goals are realized, with the intention of having significant positive impact on the community we serve.

We have been placing focus on the journey of reconciliation with our Indigenous partners through engaging with the community, supporting local efforts made by the Dufferin Cultural Resource Circle, offering on-going learning opportunities for our staff and Board, participating in related provincial initiatives and critically assessing our internal data and processes.

We have been very honoured to welcome the special needs resourcing program to our agency, which we have coined i-CAN (Inclusion for Children with Additional Needs). We are hopeful that this new program will offer opportunities for a greater number of children and families, as well as licensed child-care centre staff, to get the support they need at the right time; and that where applicable, coordination of various supports through a single plan can be developed to enhance a family's ability to receive streamlined service.

The Ontario Autism Program has continued to flourish and offer great choice of support for children and families through the year, and it has resulted in us adding to our staff complement in this area.

In Child Welfare, new legislation was introduced to increase the age of protection up to the age of 18, which is an excellent amendment allowing us to work collaboratively with older youth to provide the type of support they feel would be beneficial for them.

We were very inspired by a joint event we held with Family Transition Place to mark the Transgender Day of Remembrance. This was the first time this day was honoured in our community, and instead of holding a moment of silence to remember people who had been victimized because of their very identity, we held a moment of noise in order to get loud and speak out about this issue.

We continue our intentional efforts to help the community understand better the broad service offerings we have at DCAFS through a monthly Rogers show, social media as well as radio and print - I encourage you to tune in to our programs and/or follow us on social media to learn more about us, as these are just some of the examples of the excellent work that has been done over the past year. None of this could be accomplished without the incredible skill, talent and dedication of our fabulous staff, volunteers, resource parents and board members. Each of you are integral to our community's well-being, and I sincerely thank you.



Media Partnerships:

**Rogers
MyFM Radio
County 105 Radio
Orangeville Citizen
snapd Dufferin**

Participation at "A Moment on the Path"

CW sector apology to Indigenous People

DCAFS supports 9 key commitments in order to move forward with Reconciliation



Special Thanks to Jan McCutcheon & Rapinder Kaur for serving 6 years (2 consecutive terms) on DCAFS Board of Directors

Planning and preparing for CPIN (Child Protection Information Network) implementation in Spring of 2019



Board President's Message

On behalf of Dufferin Child and Family Services I am happy to submit the annual report for 2018/19 with a sense of satisfaction for all of the activities and successes of the past year.

The agency has initiated implementation of our new strategic plan and has launched pathways to deliver and monitor progress towards milestones and performance measures aligned to our strategic goals and actions. This work sets the direction for DCAFS for the next several years and I am pleased to lead not only internal achievements but to continue strengthening partnerships and collaboration with our broad community partners who are so important to successful delivery of our strategic outcomes.

DCAFS has endorsed OACAS' Shared Services program along with a significant majority of other agencies seeking to find an efficient model to assist participating agencies with capacity building while finding economies within the sector as a whole. OACAS has announced Northern Supply Chain as the contract and procurement shared services provider. NSC provides a full range of supply chain services including group purchasing and contract management, data management and logistics. DCAFS is eager to work with NSC to identify sourcing opportunities and generate savings.

Financially, the agency ended 2017/2018 with a balanced budget. DCAFS will be accessing its balanced budget fund to finance CPIN (Child Protection Information Network) and other initiatives in the coming fiscal year.

As a Board, we have invested a significant amount of time to board education relating to Indigenous learning that will help to better understand and support the child welfare sector's commitments for Indigenous people. DCAFS Board and Management have endorsed the sector's apology to Ontario's Indigenous people. The apology is hung prominently in our waiting area. DCAFS is committed to recognizing and responding to diversity within our community. We are actively working to realize cultural openness as we have a genuine curiosity to learn and understand all of the people we serve.

The Board has also continued to focus on strengthening our governance practices through both education and being proactive through the Governance and Nominating Committee. I would like to acknowledge the work of Rapinder Kaur on both the Board's Governance Committee and on OACAS Committees dealing with governance issues. The working of our own Committee has been well managed by the chair, David Martin. To both, I would like to express my thanks to them for their hard work in this important area.

I would also like to acknowledge and thank two members who are leaving the Board after six years of service, Jan McCutcheon, Treasurer and Chair of the Finance and Audit Committee, and Rapinder Kaur, Vice Chair and a longstanding member of the Governance Committee. We all owe you a debt of gratitude, because you are both leaving a Board that is much stronger in financial and governance issues now that when you first joined the Board.

And finally, the Board would also like to thank the staff of DCAFS for their continued dedication to the health and well-being of the residents of Dufferin. The efforts of all staff to constantly improve our multi service model is acknowledged and greatly appreciated. We would also like to extend our gratitude to our many volunteers, resource families and community partners, without whom it would not be possible to do the important work that is done at DCAFS.

It has been an honour to chair the Board over the past year. I look forward to continued successes and accomplishments for the upcoming year and am eager to celebrate an effective implementation of CPIN and a glowing Child and Youth Mental Health focused Accreditation. Good things to look forward to.

**DCAFS KEY FINANCIALS
Year End March 31, 2018**

Revenue Subsidies and Donations	\$11,474,319
Expenses	\$12,200,855
Other Income	\$ 832,332
Excess (deficiency) of Revenue over Expenses before prior year subsidy	\$105,796
Capital Assets	\$4,598,568
Total Assets	\$6,238,502
Long Term Debt	\$2,449,838
Total Liabilities	\$4,075,860
Net Assets	\$2,142,995
Accumulated Remeasurement Gain	\$19,647
Total Liabilities, Accumulated Remeasurement Gains and Net Assets	\$6,238,502

Dufferin Children's Fund

Program Expenses	\$11,155
Youth Futures	\$20,000
Child and Youth Development	\$5,067
Health & Wellness	\$5,672
Camp	\$9,328
Donations - Tax Receipt	\$30,832
Donation - Non Tax Receipt	\$22,734

DCAFS Board of Directors 2017-2018

President: John Murray
Vice President: Rapinder Kaur
Treasurer: Jan McCutcheon

Directors:
Wendy McIntosh-Clodd
Brian MacNamara
David Martin
Karen Vandenberg
Lana Palmer
Paul Comi

Staff Years of Service Recognition

5 Years Susan Ward Stephanie Maiuri Holly DuMoulin	20 Years Suzanne Vanstone
10 Years Michaela Wilvert Tina Nicholson Tina Pryce Tim Balogh Tracey Morse	25 Years Kim Evans Bruce Roblin
15 Years Ruth McBride Sonny Dineley	30 Years Pat Elliott

