

Welcome to our 2025/26 Annual Report

It is with great pride and deep gratitude that we reflect on the accomplishments of the past year. This has been a period defined by collaboration, care, and unwavering commitment—made possible by every member of our organization. We want to begin by sincerely thanking our teams and each individual for the passion, expertise, and dedication you bring to your work each day. It is because of you that we continue to make meaningful progress and impact.

This year marked the conclusion of our current strategic plan, offering an important opportunity to reflect on what we have achieved together. Across every level of the organization, our team members have contributed to advancing our strategic pillars and realizing the goals we set collectively, with a 90% completion rate. This work has occurred in an environment of financial austerity that requires a high degree of flexibility, creativity, and perseverance. Your efforts have turned vision into reality, and we are incredibly proud of what we have accomplished as one unified team.

We have also seen the growth of exciting new initiatives that strengthen our commitment to outcomes-oriented community partnerships and enhance low-barrier service delivery. These advances reflect our shared commitment to meeting people where they are and ensuring accessible, responsive supports for those we serve.

One of the most significant milestones this year has been our focused work on developing the Youth Wellness Hubs Ontario – Dufferin site. This initiative represents not only innovation in service delivery but also the power of collaboration. The insights and leadership of our Youth Advisory Council have been instrumental in shaping the model, programs, and environment of the hub. We are deeply grateful for their contributions and are excited to welcome the community into this space very soon.

In addition, we have continued to expand our fee-for-service offerings, introducing new programming that has delivered meaningful and measurable outcomes. These efforts further strengthen our sustainability and enhance our ability to support individuals and communities effectively.

As we look ahead, we do so with confidence and optimism—grounded in the strength of our people. To every staff member, board member, community partner and service recipient: thank you for your commitment, your compassion, and your belief in our mission. Together, we are building something truly impactful, and we are honoured to be part of this journey with you.

Warm regards,

Jennifer Moore

Jennifer Moore
Chief Executive Officer

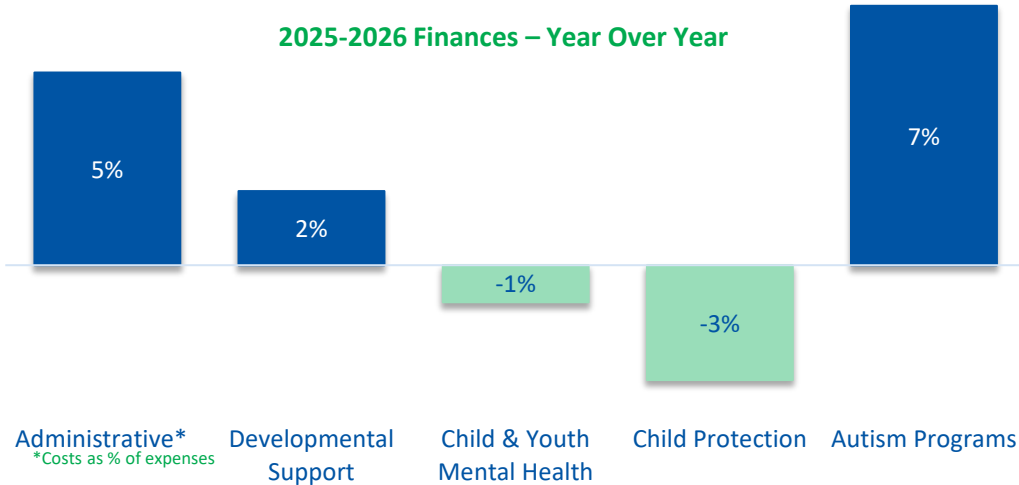
R Staniscia

Rebecca Staniscia
Chair, Board of Directors

Annual Report
2025–2026



A Year of Growth, Impact, and Community Connection



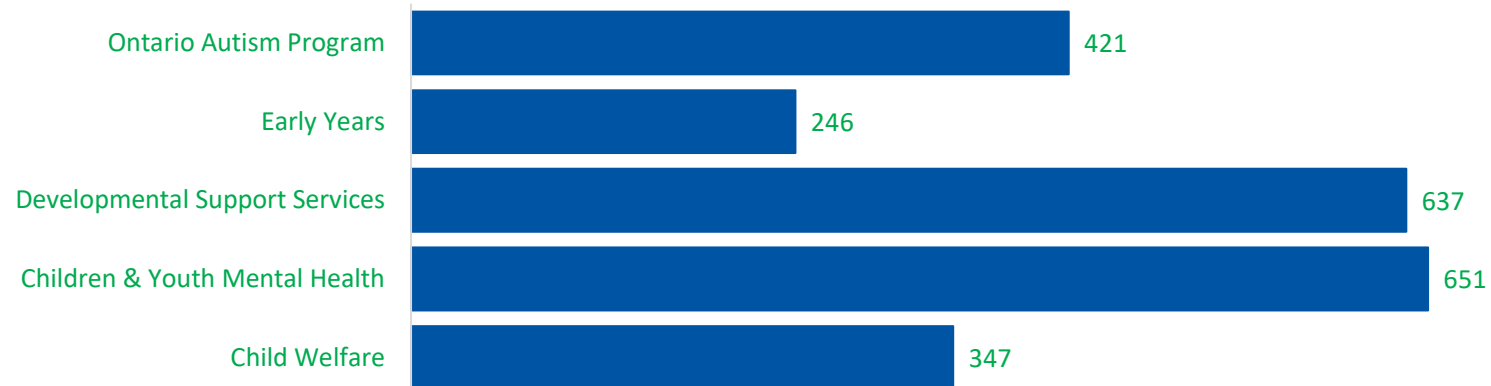
The Youth Wellness Hub Ontario (YWHO) program started in March 2025, resulting in only one month of funding being recorded in the 2024–2025 fiscal year, compared to a full 12 months of funding in 2025–2026. This makes the year-over-year comparison look like a 337% increase. To maintain clarity and comparability among programs with a full fiscal year of funding for both 2024-2025 and 2025-2026, the YWHO data has been excluded from the graph above.

2025-2026 Board of Directors

Board Chair: Rebecca Staniscia	Brandon Pachan	Karen Vandenberg
Board Vice Chair: Trevor Smith	Elizabeth Scott	Lesley Morris
Treasurer: Liz Skinner	Hazel Mason	Sarah Lodeserto
	Ian McSweeney	Stacey Hughes-Brooks

Special thanks to: Elizabeth Scott for serving six years and Ian McSweeney for serving four years on the Board of Directors

Support for Individuals across the Agency



* these numbers do not include all family members and other close connections who receive service alongside the primary client

Impact Snapshot

People & Culture:

- 35 New hires: 17 Internal, 18 external
- 2 New Positions: Peer Support Worker, Intake Facilitator
- Ongoing commitment to training, development, and well-being

Equity & Community:

- Continued advancement of Equity Pathway Initiatives
- Participation in community events and awareness days
- Ongoing focus on inclusive and culturally responsive services

Youth Wellness Hub of Ontario (YWHO) Dufferin

- Provides programming and support for youth ages 12–25
- Located at the Edelbrock Centre, 30 Centre Street, Orangeville
- Offers a full range of integrated, youth-friendly services in one location, including mental health and substance use supports, primary care, education, employment, housing, and other social services
- Wellness Team is in place and trained in measurement-based care, using My Wellness Passport to collaboratively track treatment planning and outcomes with youth

Program Highlights

- Expanded Ontario Autism Program group programming and skill-building initiatives to better support diverse client needs
- Strengthened and deepened partnerships with schools and community agencies to enhance coordinated service delivery
- Enhanced access to specialized supports, including FASD services, Autism services, and a range of therapeutic interventions

★ 2026 Years of Service Recognition ★

5 YEARS	Tonya Howe, Jennie Hilts, Ron Algas, Maria Galloro, Tarra Barrington, Laura Gallant
10 YEARS	Jennifer Proctor
20 YEARS	Jeannette Main
25 YEARS	Elizabeth Butcher, Tara Leskey

- Established a dedicated respite space at Riddell, now offering services seven days per week to improve accessibility for families
- Increased the availability of both individual (1:1) and group respite supports across the Guelph/Wellington region
- Continued growth and enhancement of clinical services and therapeutic supports to meet increasing community demand
- Advanced the Outreach Program for Racialized Youth through meaningful collaboration with UGDSB, resulting in significant program development
- Achieved growing recognition as a high-quality internship site, welcoming placements from multiple post-secondary institutions
- Invested in advanced staff training in evidence-based therapeutic models, including the ARC framework (Attachment, Regulation, and Competency) and Trauma-Focused Cognitive Behavioural Therapy (TF-CBT)Launched a joint Early Development Clinic through the Infant Child and Development Program in partnership with EarlyON, with accessible drop-in locations in Grand Valley, Orangeville, and Shelburne
- Facilitated a community-wide Call to Action for Dufferin and Wellington partners, leading to the establishment of focused working groups addressing FASD education and coordinated community supports
- Implemented a comprehensive Foster Care Recruitment Strategy, leveraging active social media engagement, targeted newsletter outreach, and strategic advertising to increase awareness and recruitment efforts
- Demonstrated regional leadership by supporting the local implementation of MCCSS's Complex Special Needs Modernization initiative through the existing Coordinated Service Planning program
- Enabled the Child Protection Team to conduct eight Rapid Assessment Process (RAP) meetings, supporting children and youth to remain safely in their homes whenever possible while accessing appropriate clinical and residential services
- Successfully completed the annual Extended Society Care Review by the Ministry, which recognized the team's compassionate, clinically sound, and culturally responsive approach, as well as strong compliance with Ministry standards