

2022-2023 Board of Directors

Board Chair: Elizabeth Scott

Board Vice Chair: Rapinder Kaur

Treasurer: Aimee Raves

Lana Palmer

Karen Vandenberg

Jennifer Murphy-Novak

Sergo Rica

Carley Robinson

Ian McSweeney

Rebecca Staniscia

Special thanks to:

Lana Palmer for serving 6 years on the Board of Directors. During her time on the board Lana held the position of Chair for various Board Committees and Vice-Chair of the Board. Lana also stepped up early in her term to be the Chair of the Board to fill a vacancy and held the term for 2.5 years.



1,013 Twitter Followers
4,427 Tweets
271 In 2022-2023



884 Facebook Page Followers
195 Posts in 2022-2023

2022/23 has been a transformative year for Dufferin Child and Family Services in a number of ways. We launched our new strategic plan that will guide us for the next three years as we support our community. Our strategic pillars of Equity and Belonging; Care and Well-Being; and Unified and Together all contain goals and metrics related to advancing our equity work, supporting our teams, and integrating service delivery to make it as easy as possible for our community to access what is needed to support their well-being as efficiently as possible. We welcomed new programs and services including our Entry to School and Urgent Response Programs. We were thrilled to receive support through the United Way Wellington – Dufferin – Guelph which enabled us to develop and implement a Peer Support Program and a Glow’n Up Group to enhance supports for youth and parents connected with our GLOW groups. The United Way support also enabled us to partner with Dufferin County Canadian Black Association to be the successful recipients of a joint project on youth engagement. Thanks to the Dufferin Community Foundation we were able to develop and implement a formalized Intern Program which allowed us to expand our mental health talk-in clinic offerings and subsequently created greater availability for further supports. We engaged in exciting opportunities with youth in care that resulted in a comprehensive and informative land acknowledgment video that can be found on our website and is intended for sharing broadly. The youth, community elders and knowledge keepers, along with staff developed strong connections and rich experiences during this process.

These are but a few highlights of all that this year has brought our way. We offer sincere thanks to our Board of Directors for volunteering their time to ensure strong and effective governance is in place for our organization and for your leadership in the development of our strategic plan. We are very grateful to our various funders who have enabled us to be creative in meeting the needs of our community; and to our service recipients who provide us with not just the privilege to share in your lives but also feedback that helps us continually grow. Our community partners are key in planning service in a collaborative way – no one agency can do everything alone, and we appreciate the deep partnerships that bind our work together. And last but certainly not least – a huge thank you to each of our staff members across all positions in the agency. Each position at DCAFS has an integral role in supporting our community and supporting our collective ability to achieve our strategic vision as an agency. So many of you go the extra mile every day – we see you, you make a difference, and you are very appreciated.

Looking forward to an incredible 2023/24!

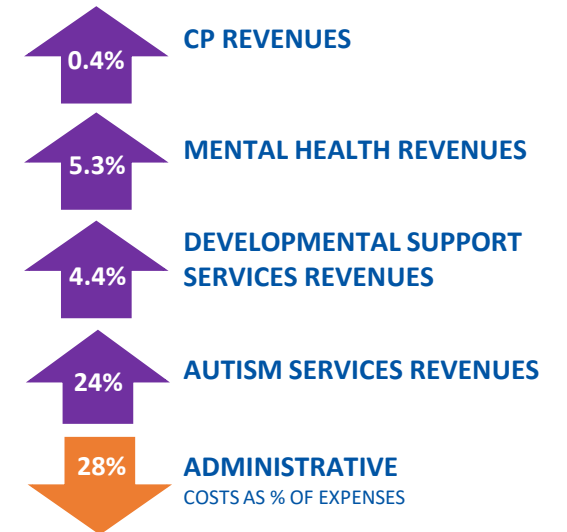
Sincerely,

Elizabeth Scott, Chair of the Board of Directors & Jennifer Moore, CEO



ANNUAL REPORT 2022-2023 A YEAR IN REVIEW

FINANCES



Staff Years of Service Recognition

25 YEARS	Suzanne Vanstone
20 YEARS	Sonny Dineley
15 YEARS	Tina Nicholson, Michaela Wilvert, Tina Pryce, Tim Balogh
10 YEARS	Susan Ward, Stephanie Maiuri, Holly DuMoulin, Christine Bloye, Andrea Gorman, Priscilla Quarshie, Stacey Goss, Lynne Bradford
5 YEARS	Tyler White, Jenny Aguiar-Winter, Lauren Morris, Nancy Buchanan, Dana Ness, Sarah Reed, Danon Hennessey

Clinical Services – Snapshot Stats

Families served through Foundational Family Services	47
Individuals served through Talk-In Service	298
Families served through FASD	83

MOVING ALONG OUR 2022-2023 EQUITY PATHWAY

- In support of the 2SLGBTQ+ community we raised the Transgender Flag recognizing: May 17th International Day Against Homophobia and Transphobia and November 20th Trans Day of Remembrance
- We raised the Pride Flag for the month of June to support the Pride month celebrations
- We raised the Dufferin County Cultural Circle Flag to mark National Indigenous Day on June 21st
- We raised the Every Child Matters Flag on September 30th to recognize the National Day for Truth and Reconciliation
- We raised the Pan African Flag to Black History Month
- The Equity Champions Working Group met monthly
- Staff attended several events hosted by our community partners around the County of Dufferin including:

Dufferin County Cultural Resource Circle - Missing and Murdered Indigenous Woman & Girls Walk, Indigenous Peoples Day, Three Sister Garden, Canada Day, National Day for Truth and Reconciliation; Opening Gala of the exhibit on Indigenous Art at MOD, Fundraising dinner with guest chef Shawn Alder; Dufferin County Canadian Black Association - Flag Raising ceremonies for Black History Month in Amaranth, Mono, Orangeville, and Shelburne; GLOW - Trans Day of Visibility, Celebrate Your Awesome, International Day Against Homophobia, Transphobia and Biphobia; Family Transition Place - Heidi's Walk, International Women's Day Lunch, National Day of Remembrance and Action on Violence against Women; Orangeville Food Bank - open house, hunger Report with Feed Ontario, Coldest Night of the Year; Other Community Events; Overdose Awareness Day; FASD Events; Pink Shirt Day to raise awareness of Bullying.

Great Initiatives for our Children and Youth in Care

Wednesday Night Drop-In Programs: The program provides mentorship, life skills development, and recreational activities. Programming is designed to make learning fun via capitalizing on individual interests and peer learning.

The Youth Success Program: participants engage in activities that promote self-development, build community, and support engagement. Activities include: financial literacy classes; resume preparation and job coaching; assistance with written test preparation for Drivers Education; communal cooking activities; baking lessons with a professional baker; artistic pursuits such as; painting, sewing, vision boarding; educational sessions that celebrated Black and Indigenous brilliance and history; basketball free play; community outings; nurseries, groceries etc.; various excursions including a trip to the Science Center, Sky Zone, and Rock climbing.

Additional activities included: The International Food Festival, where youth prepared and shared dishes from their cultures; celebration of youth via an excursion to Canada's Wonderland; creation & production of their own Land Acknowledge video that has since been shared throughout the Child Welfare Sector.

Child Welfare – Snapshot Stats

Investigations Completed	360
Ongoing Services	52
Children/Youth in Care	48

Of these youth in care 21 are over the age of 18 and only three (3) reflect new admissions for this year

People and Culture – Snapshot Stats

- 1 Retirement
- 41 New Hires
- 10 New Positions:
 - ETS ABA Therapist
 - BCBA
 - Help Desk Analyst
 - HR Support Coordinator
 - ETS Service Planning Coordinator
 - Program Assistant
 - 2SLGBTQ & Peer Support Worker
 - Community Outreach Worker
 - Manager, Behaviour Solutions
 - Finance Lead

Support for Individuals across the Agency

Child Welfare: 439

Children & Youth Mental Health: 672

Developmental Support Services: 534

* these numbers do not include all family members and other close connections who receive service alongside the primary client