

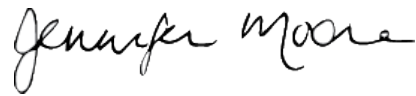
It is our pleasure to present the Annual Report for Dufferin Child and Family Services for 2020/21. This has been a year like no other as we have all navigated within the realm of a pandemic. COVID-19 has been extremely challenging for our staff, service recipients and community in many ways and we anticipate to be dealing with the ripple effects of the pandemic for many years to come. In addition to the challenges, there have also been opportunities. We have been able to adjust our service delivery to include virtual options; on-line booking capabilities and increased use of the outdoors. We have had opportunities to connect with our community partners in responding to both community needs as well as to our needs as helping professionals in ways that have not occurred in the past. Equity related work – including professional and personal development – has continued to be a priority for the organization. We are excited to continue to support the organization’s equity plan and feel hopeful about the impact this will have both internally as well as within the community.

On behalf of both of us as well as the entire Board of Directors, we want to express our sincere gratitude to all DCAFS team members. We recognize your efforts to meet the needs of our community while also balancing your own life pressures within the context of a pandemic. Each of you is vital in ensuring we can see our strategic goals come to fruition for the betterment of the community. As we head into this new year we look forward to planning with our staff and community as we embark on the development of a new strategic plan – the future is exciting, hopeful and filled with possibility!

With gratitude,



Lana Palmer
Acting Chair, Board of Directors



Jennifer Moore
Executive Director



ANNUAL REPORT 2020-2021

A YEAR IN REVIEW



A brief list of some of the events along our 2020-2021 Equity Pathway

- ❖ We held 10 Collective Voices for Equity Meetings with presentations and subsequent conversations on: White Fragility, Anti-Indigenous Racism, Power & Dominance, Covid-19 implications for Racialized & Marginalized Communities, White Supremacy, Micro-Aggressions, Critical Reflexivity & Practice
- ❖ DCAFS Leadership along with CEO from OACAS sent a note to all staff to acknowledge the Anti-Black Racism events happening in the USA and Canada
- ❖ Staff attended the Black Lives Matter protests held in Orangeville and Shelburne
- ❖ In support of the 2S+LGBTQ community we raised the Pride Flag and the Transgender Flag recognizing both Pride month celebrations and the Trans Day of Remembrance
- ❖ We raised the Dufferin County Cultural Circle Flag to mark National Indigenous Day and some staff joined Dnaagdawenmag Binnojiyag Child and Family Services to attend their virtual Pow Wow.
- ❖ Leadership sent a note to all staff to acknowledge the Anti-Black Racism event of the storming of the Capital Hill
- ❖ Black History Month Committee formed by staff: Raised the Pan-African Flag, sent weekly information emails to all staff, hosted a virtual BHM event with Guest Speaker and Musician

Launched
Behaviour Solutions
The Future Begins Here
Program

Dufferin Child and Family Foundation (DCAFF)

2019-2020 we started to build a new charitable organization the DCAFF which will officially launch in April 2021. DCAFF was created to raise money for additional supports to improve the lives of children, youth and families receiving service from DCAFS

To better support our service recipients and the community we launched an Online Booking Tool!

- ❖ Our Walk-in Clinic is currently a Virtual Walk-in – you can get quick access to mental health and parenting supports
- ❖ Our Foundational Family Services Clinic is also accepting online bookings for Therapy Sessions
- ❖ Mental Health Care for Professionals in partnership with our Community Partners offers support for Education, Health Care and Support Essential Services in Hospitals, Long-term care, Retirement Homes, Group Homes and Shelters.

2020-2021
saw the Recruitment
of 13
Foster Homes

Support for Individuals across the Agency

Child Protection: 341

Mental Health: 767

Developmental Services: 723

* these numbers do not include all family members and other close connections who receive service alongside the primary client

2020-2021 Board of Directors

Acting Chair: Lana Palmer	Elizabeth Scott	Jill Milrose	Nicole Hand
Treasurer: Aimee Raves	Jennie Bradley	John Murray	Paul Comi
David Martin (resigned March 2021)	Jennifer Murphy-Novak	Karen Vandenberg	Rapinder Kaur

Special thanks to:


John Murray for serving 7 years, David Martin for serving 5.5 years and Jennie Bradley for serving 3 years on the Board of Directors


30 YEARS Wendy Mobbs
25 YEARS Jennifer Moore
20 YEARS Tara Leskey, Bill Moroz, Elizabeth Butcher, Lynne Fadden, Jacqueline Moore, Tina Hinsperger, Carrie Jongkind, Liane Westlake
15 YEARS Denise Dawe, Jeannette Main, Susan Fudge
10 YEARS Gloria Cooper, Jacqueline Eade
5 YEARS Jennifer Proctor, Chantale Mitchell

Staff Years of Service Recognition

2020-2021 was a year like no other with the COVID-19 Pandemic. Our resilient staff had this to say about all it:

technology time Flexible day health Compassion Support
 supportive family friends flexibility community
 Grateful Adaptability work Proud team resilience Pride Staff
 home


 930 Twitter Followers
 3,847 Tweets
 569 In 2020-2021


 715 Facebook Page Followers
 283 Posts in 2020-2021
 300% increase in page views

GLOW JR. & SR.
 GAY · LESBIAN · or Whatever
 DUFFERIN CHILD AND FAMILY SERVICES

AN LGBTQ+ SUPPORT GROUP

EVERY THURSDAY
 4:00PM - 6:00PM SR group | 6:00PM - 8:00PM JR group

OPEN TO ALL LGBTQ+ YOUTH

JR. - AGES 11-14
 SR. - AGES 15-18

MAKE FRIENDS!

LEARN NEW THINGS!

BE A PART OF A COMMUNITY!

GROUP RUNS SEPTEMBER 12, 2019 TO JUNE 25, 2020

FOR MORE INFORMATION
 CALL 519-941-1530 EXT. 213

PLEASE FORWARD TO ANYONE WHO MAY BE INTERESTED

FINANCES 2020-2021

