



Dufferin Child & Family Services

child and youth mental health • child protection • developmental support

Dufferin Child and Family Services is a multi-service agency providing Child and Youth Mental Health, Child Protection and Developmental Support.

The agency currently requires:

1- Permanent Full Time – Outreach Worker

You are seeking:

- A dynamic professional opportunity to provide brief mental health case management in Dufferin County for individuals experiencing homelessness, mental health challenges, and substance use issues.
- A challenging role that offers flexibility, learning opportunities and work within a multi-disciplinary team.
- A unique opportunity to work in a progressive, multi-service agency in collaboration with community partners.

We are seeking an individual with:

- Training and demonstrated experience with a thorough understanding of mental health crisis & risk assessment, trauma-informed care, and addiction/substance use.
- Experience providing brief mental health case management support and delivering time-limited, client-centered interventions using evidence-based approaches.
- Advocacy experience with individuals experiencing psychosocial stressors impacting their mental health including disability, illness, housing issues, unemployment, poverty, and/or loneliness.
- Experience assisting with daily living activities, such as conflict resolution, crisis avoidance, communication skills etc.
- Collaborative case management with an understanding to assess needs, navigate services, and support clients.
- An ability to work in a client-centered approach to identify gaps in strengths and resources, develop goals, objectives, and provide concrete support to address needs.
- Demonstrate a strong commitment to quality care and service delivery based on the Homelessness and Addiction Recovery Treatment (HART) Hub mission and values.
- Ensure timely and appropriate records.
- Perform additional duties as required.
- An ability to work flexible hours, as required.

Qualifications:

- Post-secondary education in Social Work, Health Services, Psychology, or equivalent.
- Minimum of 2 years experience in the mental health and addictions sectors with a focus on assessment, brief interventions, and short-term support.

- Demonstrated knowledge of serious mental illness, addictions, concurrent disorders, homelessness, and assessment.
- Strong ability to work independently and collaboratively with a multidisciplinary team to carry out recovery and support.
- Demonstrated abilities with respect to sound judgment, critical thinking skills, risk assessment and response
- Availability to work flexible hours.

If you are interested in this job opportunity, please apply by email on or before **Wednesday November 19, 2025** to hr@dcafs.on.ca quoting reference number **2025-024**.

As an employer committed to employment equity and accessibility for persons with disabilities, we encourage applications from members of equity-seeking communities including racialized and Indigenous persons, persons with disabilities, women, and persons of all sexual orientations and gender identities/expressions. Our hiring framework is founded in equity, truth and reconciliation, anti-black racism, and anti-oppressive practices.

DCAFS is committed to providing a recruitment and selection process that is both inclusive and free from barriers. Accommodations for job applicants with disabilities are available upon request, and will be provided in accordance with the **Ontario Human Rights Code** and the **Accessibility for Ontarians with Disabilities Act**.

DCAFS requires all employees, contractors, students, and volunteers to be fully vaccinated against COVID-19, absent of a valid medical exemption.

Applicants are required, in advance, to make any accommodation request known to Human Resources by contacting the department at (519) 941-1530 and Human Resources will strive to provide reasonable and appropriate accommodation for all applicants during the recruitment and selection process, which will ensure the process, is conducted in a fair and equitable manner.

Thank you for your interest; however, only those selected for an interview will be contacted.

Role Location: Orangeville, Ontario

Reports to: Manager, Child and Youth Mental Health

Hours of Work: 33 hours per week, Monday to Friday, 12:00pm-8:30pm, Afternoons, Evenings, and some Weekends Required

Salary Range: \$52,200-\$69,000