Message from the Board President

This year, Dufferin Child and Family Services celebrated its 100th anniversary of serving the residents of Dufferin County. A lot has changed over the past century including the programing of DCAFS. Our original mandate of assisting vulnerable children in our community has expanded to include programing around children's mental health and child and adult developmental support services. This past year saw some significant achievements including the accreditation of our Children's Mental Health program through the Canadian Center for Accreditation. Further, in a year where our funding was further reduced as a result of the new funding formula introduced by the Ministry in 2013, we were successful in managing our resources such that we ended the year with a slight surplus. The management and staff of DCAFS are to be commended for their diligence with respect to the management of these resources.

As a board, we have made significant progress over the past 12 months in advancing our governance practices, in monitoring agency performance and strengthening our financial oversight practices.

These are ongoing efforts that will continue to be a focus of the board over the next twelve months. In particular, we would like to express our appreciation to Michael Mitchell who is retiring from the board after serving for 6 years. Michael's knowledge of the agency and of board governance practices in particular will be greatly missed.

Finally, the board members would like to express their gratitude to the staff and management of DCAFS. The work that they do each and every day is a vital component of creating and maintaining a health community and so we would like to take this opportunity to thank them for their dedication and service.

There is a lot in our past to be proud of and lot to look forward to in the future. We look forward to the ongoing great work of DCAFS over the upcoming twelve months.

Steve Scott, Board President

summarized financial position



Reflections of Service 2014 - 2015

Increased collaboration and FAB Feeling After Birth 65 preterm clients of the Reflection on evidence 1585 youth and other relationship-building with community members group supported 30 moms ICDP program were subjects informed practice has been in 14/15 which totalled 45 embedded into clinical attended presentations by community partners by of a long-term research Shed the Light and CYMH completing 8 community study on prematurity and supervision discussions. presentations regarding outcomes noted in supervision case DCAFS, our services & Duty Screening data from clients notes and is also being 4 to 54 months of age was documented in performance gathered and submitted to a confidential data base for **Family Finding Service Data** Success! **Change Agents Partnerships** 1082 child/youth clients Family Finding concepts Many positive changes

DCAFS awarded 4-year Accreditation by Canadian Centre for Accreditation (CCA)

Collaboration

Family Finding concepts have been embedded within the Agency. DCAFS' Family Finder attends case consultations for new admissions 100% of the

Streamlined Service

served by CYMH staff

Many positive changes incorporated to our finance processes - new technology has been implemented and the team has embraced a new chart of accounts.

Evidence Based Practice

Service Coordination for Children in partnership with Kerry's Place Autism Services held 19 Joint intake meetings in 2014-2015 for children with Autism so that parents only have to tell their story once.

Youth Engagement

2014-2015 Board of Directors Steve Scott

President

Jennifer Meeker

Jan McCutcheon

Secretary/Treasurer
Directors
Michael Mitchell

Directors
Michael Mitchell
Simon Atkins
Rapinder Kaur
Bernadette Hardaker
Shelley Doney
Carey Allen
Mehul Dholakia
Wendy MacIntosh-Clodd

Staff Years of Service Recognition

5 Years of Service Nancy Wood Wanda Gauthier

10 Years of Service Alicia McCay Marianne Breadner Allison Finch Kathy O'Grady Cheryl Schneider Jennifer Taylor Debbie Rodriguez

20 Years of Service Jennifer Moore **Dufferin Children's Fund**

RAISED: \$32,934.83 GRANTED: \$45,039.35

Thank you to the community members who support us and to all of our funders.

100 = 1914 - 2014
LOOK HOW FAR WE'VE COME!



Annual Report 2014 - 2015

child and youth mental health child protection developmental support services

Message from the Executive Director

2014/15 sure was an exciting year, with many accomplishments and much to celebrate. We started off the year with our Wellies to Wishes event, our one major fundraiser for the Dufferin Children's Fund. With the support of the community, the funds raised from that event allowed us to assist many youth to pursue their post-secondary dreams and educational pursuits; receive assistive devices to help them in school; attend summer camp to create great memories and gain valuable life skills; pursue sports and the arts; along with many other critical initiatives.

We honoured our 100th year in service in November, with local partners, board members, staff and service recipients where we talked about our history and the significant changes which have occurred over the years. Very few organizations can say they have been in existence for 100 years, and for us it is somewhat bittersweet. We are so proud to have been able to serve Dufferin County for a century, and at the same time, by the fact of our very existence we are well aware that issues we support people through – like mental health matters, developmental challenges and child abuse and neglect – are issues that hold significant impact in the lives of people in our community. That said, we are very proud to be serving Dufferin County as we have been for the past century and we will continue to do our utmost to support the people we provide service to in a way that reflects their individuality, builds on their strengths and in collaboration with our exemplary community partners.

Another significant event for us was the successful completion of our accreditation process through the Canadian Centre for Accreditation. Accreditation is a process that provides assurance from a respected third-party that the accredited organization meets commonly accepted standards for good governance, management, and excellence in service provision. It is one way that we demonstrate to our clients, community and funders that we are operating responsibly and providing responsive and quality services.

On a final note, I wish to extend my most sincere thanks to our skilled and caring staff, without whom we could not provide the level of service we take pride in offering the community; our supportive and innovate leaders across all of our service and corporate areas whose vision and authentic desire to help make a difference supports our staff to carry out their work; our dedicated resource families, who literally open their homes and their hearts to the most vulnerable children in our community; our valuable volunteers who have a significant impact on our service recipients; our Board of Directors, who give of their time tirelessly to ensure good governance for our organization and to all of our supporters and donors, please know your contributions are invaluable. Each of you are vital in our collective ability to achieve our strategic goals - thank you for all you do.

Jennifer Moore, **Executive Director**

rears!	We look forward to serving Dufferin County for the next 100 years!	We look fo	collaborative partinerships and increase a seamless service experience.	(ABA) and intensive Behavioural Intervention (IBI) services are now available to children and families operated out of École élémentaire des Quatre-Rivières in Orangeville.		a single session of service with a counsellor who can help with immediate problem solving. This becomes main gateway to other child and youth mental health services.
		DCAFS Celebrated 100 years of Service in Dufferin County!	Trish Keachie retires. Jennifer Moore takes on the role of Executive Director. Vision to build on	Together with Erinoakkids, new autism services were introduced. Applied Behavior Analysis	Successful accreditation from Children's Mental Health Ontario.	Single-Session Walk In Counselling service added. The "Talk-in Clinic" allows children, youth and families
		2014	2013	2011	2010	2008
Gary Putman Retires after 29 years of service. Trish Keachie named new Executive Director for DCAFS.	All services moved to new building at 655 Riddell Road. The new facility allows for clients to access all services under one roof.	Focus to consolidate all staff into one location. Efforts to seek a build to lease office undertaken. New day respite program for medically fragile technologically dependent children implemented.	Automated agency processes including policy and procedure manuals. DCAFS was known as technologically savy.	Central Intake process initiated, consolidating all children's services into one entry point. Agency moved to new location at 50 First Avenue.	All services of the agency began to be operated under a single new operating name, Dufferin Child and Family Services.	First Car Rally held, raising over \$5,000 for Dufferin Children's Fund.
2007	2005	2003	2002	1997	1997	1995
Infant Development Program added.	First child and family service intervention service or children's mental health service was added. The service operated under the name: The Weston Jacob Centre for Children and Youth.	At the annual meeting, the Agency changed its name to Family and Children's Services of the County of Dufferin to better reflect the role of the agency in the community and to emphasize its work in serving families and children through a variety of services.	Family Resource Services added. One social worker supported developmentally handicapped children and families.	Gary Putman started his career at the agency as Executive Director. Gary's vision was to provide multiple services to children youth and families through seamless integrated service provision.	Adult Protective Services was added to the Agency. One social worker supported developmentally handicapped adults to live independently in the community.	lvy MacDonald Retires. Agency moves into the new addition of the County building. Stephen Chandler took over as Director.
1991	1989	1982	1981	1978	1976	1972
Stenorette dictating equipment was purchased to aid the agency with reporting requirements.	First after hours service provided through Bell Telephone and Duty Counsel staff.	More technology! 2nd phone line installed. A Secretary and part-time stenographic help was hired to support front line staff.	The Agency was introducing new services in the community. A sensitivity group for young people involved in the use of drugs was implemented.	OMERS Pension provided for the small staff group.	The Agency works intensively with families. Many efforts were made to secure work and housing focusing to keep family units together wherever possible.	9 Children attended camp courtesy of the Salvation Army. 8 Fishing rods were donated by General Distributors for little boys.
1970	1969	1968	1967	1966	1963	1960
ly MacDonald shares her vision for the future. Renewed status for the Children's Aid Society accepted as the social service unit for the community. Group Therapy for Mothers was introduced by the agency to support families in Dufferin - Group Therapy for Fathers soon followed.	New technology! Intercom system installed in the office.	The 1954 Child Welfare Act marked the Province's acceptance of responsibility and accountability for CAS's. The Act outlines delegation to agencies and required officers. The Agency was required to have municipal representative sit on the Board of Directors.	Fundraising for the agency was served by an active Ladies' Auxiliary.	First social worker hired at a salary of \$30/month.	Office moved to County Building on Zina Street.	lyy MacDonald became Director. Her career spanned thirty years with the Agency.
1958	1957	1954	1950	1944	1943	1942
Shelter for children closed. Focus turned to placing children in a network of foster homes in Dufferin County.	Joined the Association of Provincial Children's Aid Societies, the forerunner of OACAS. Yearly membership \$10.	Agency meetings held in church basements and service was run from the shelter. Superintendent used an office in the basement of the Orangeville Public Library.	March 1934. Incorporated under the Companies Act Membership \$1.00 a year for Gentleman, .50¢ cents for Ladies.	Shelter for children opened on Little York Street in Orangeville. Home was operated by a Matron hired by the Society. Licensed for 12 children.	Appointment of the Agency's first Superintendent. Salary \$40 per month.	November 4th 1914 First Registered Meeting of The Children's Aid Society of the County of Dufferin.
1938	1937	1935	1934	1926	1917	November 1914

Historical

Snapshot of

Over

100

Years

9

S

ervice

to

Dufferin