

DCAFS 2013-2014 year in review

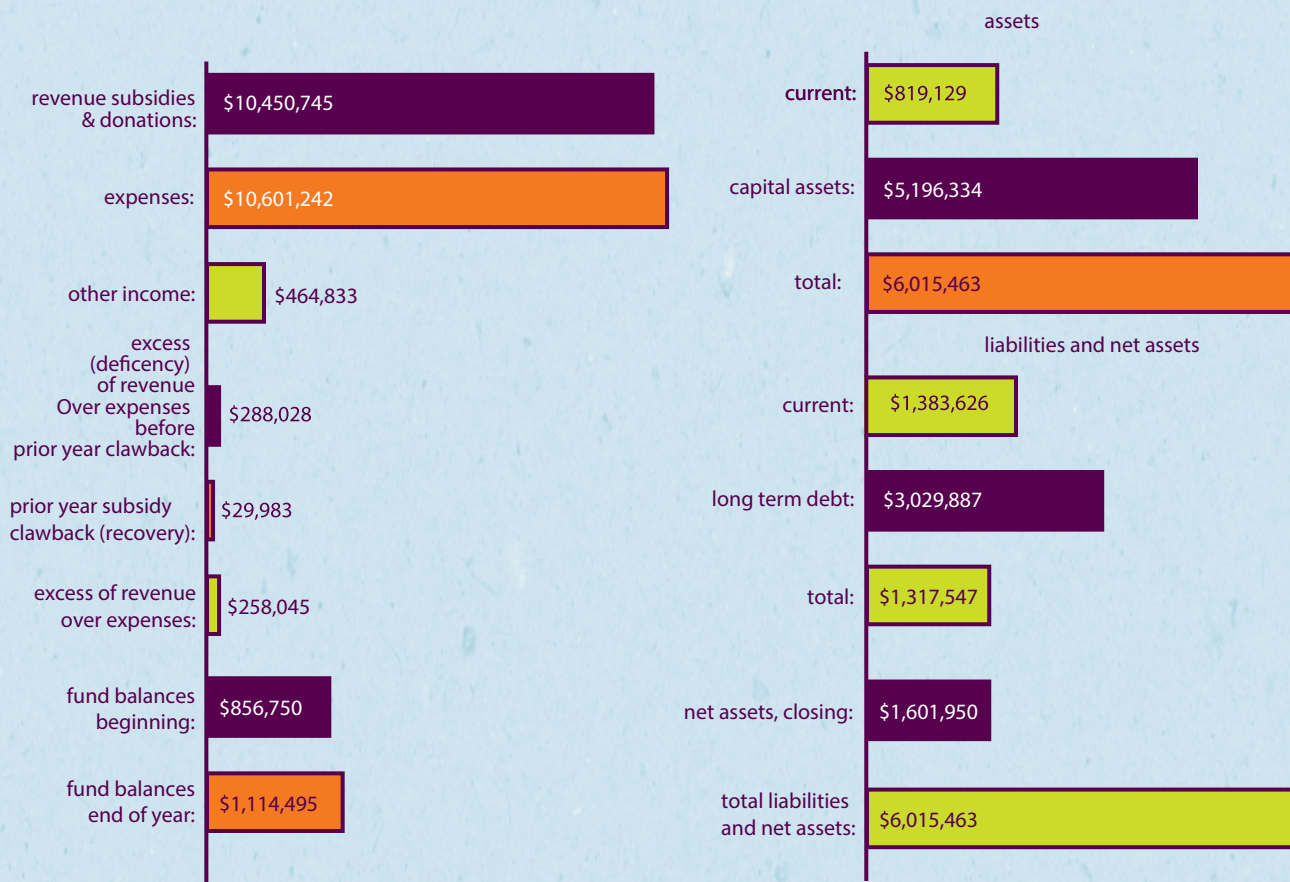
A year of goals and accomplishments

The development of our annual Service Plan starts with an examination of our Agency's Strategic Priorities and Key Objectives. While the organizational goals are stated under each strategic priority, each service area is given the leverage of developing measurable goals and specific actions they could undertake to further our strategic priorities in a way that is meaningful to their service delivery.

The 2013/14 year consisted of transformational changes through all three service areas. In Child Protection, there has been significant changes in the areas of Governance and Performance Management, including Outcomes and Accountability. Further, a new funding formula was implemented across the province, which considers factors such as social indicators and population. Child and Youth Mental Health continues with its transformation agenda and structural changes including the identification of 34 provincial regions and applications for lead agencies in those regions. In Developmental Support, transformation continues by way of the implementation of Quality Assurance Measures and the Select Committee for children with disabilities. As environmental champions, DCAFS' solar project will allow us to eliminate our carbon footprint as well as generate a new income stream for the next 20 years.

We are looking forward to a challenging, yet positive year ahead. From a funding perspective, we are facing a 2% reduction within our child welfare service. Systemic change will continue as lead agencies are identified and the impact of that clarified, in Child and Youth Mental Health. Public reporting of performance indicators, along with ministry reviews which are tied to overall performance management and accountability agreements will begin in the fall. CPIN (Child Protection Information Network) is at a rolling out stage at first adopter agency in the province, so we can anticipate needing to begin our preparation for the significant change. We will have our site review for accreditation in November 2014, which also requires a significant amount of time and focus. DCAFS will also be celebrating the agency's 100th anniversary in November 2014.

summarized financial position



2013-2014 Board of Directors

Steve Scott
President

Jennifer Meeker
Vice President

Jan McCutcheon
Secretary/Treasurer

Directors
Rita Alonzi
Michael Mitchell
Bonnie Jones
Simon Atkins
Rapinder Kaur
Bernadette Hardaker
Shelley Doney
Carey Allen

Staff Years of Service Recognition

5 Years of Service
Ariel Alcorn
Karen Running-Selby

10 Years of Service
Kim Fitzpatrick
Lou Ruttimann

15 Years of Service
Sue Douglas
Wendy Anderson

DCAFS solar project

- 60 kW solar PV rooftop array
- contract price 54.8 cents/kWh
- expected annual electricity income \$44,356
- 5 year payback – system will generate income for 20 years
- estimated \$800k revenue over 20 year life
- eliminates DCAFS carbon footprint
- even during highest peak electricity usage, solar panels will generate more electricity than DCAFS uses



Annual Report 2013 - 2014

child and youth mental health
child protection
developmental support services

new pathways

Internally and in collaboration with our health, education and other community partners, we hope to foster service integration and coordinated access. **Goal:** a minimum of three, new formalized pathways are in place that foster integrated/co-ordinated service
Achievement: ASD Collaborative Screen Team pathway implemented for young children (up to about 6) with DCAFS, Preschool Resource program (CLD) and Public Health

learning

Continue to support an agency culture that is built on respect, personal responsibility and growth, recognition and a commitment to excellence. **Goal:** Commit to on-going learning at team meetings and increased use of PART (Practice and Research Together) and CMHO learning tools; management commitment to reinforcing an anti-oppressive focus in daily work. **Achievement:** All teams included ongoing learning as a team goal; PART and CMHO webinars and tools are being increasingly accessed.

cost savings

Examine our internal processes and work patterns for efficiencies. **Goal:** minimum of 4 adjustments to processes/patterns are implemented to enhance efficiency/cost savings. **Achievement:** Several efficiencies have been implemented as a result of new phone system, as well as through training staff on ways to upload documents without printing etc; Administration continues to find efficiencies through shared knowledge and support agency wide.

Message from the Executive Director

Thank you for taking the time to review our Annual Report for 2013-14. This past year was a very busy one with numerous changes, challenges and accomplishments to celebrate - some of which are highlighted in this report. I feel so fortunate to be provided the opportunity to have taken on the role of Executive Director for this wonderful organization after the retirement of Trish Keachie in November. I sincerely appreciate all those who have made this transition as smooth as possible for me including our dynamic group of staff; our knowledgeable and helpful board of directors; our community partners; and my amazing family. A further change at the senior leadership level occurred when we welcomed Renu Manocha to DCAFS as the Manager of Human Resources and Quality. She is a welcome addition to our team!

As an organization committed to continuous improvement and provision of quality services, we are pleased to have added an on-line survey to our website whereby our service recipients are invited to provide us with feedback to help us understand what we are doing well and areas we could improve in. We are here for our community and are grateful for the opportunity to provide service to the residents of Dufferin County.

I look ahead into 2014/15 with enthusiasm for all the year will bring. More challenges and changes, no doubt, however also many opportunities to fulfill our mission of being a partner, resource and leader in supporting and building on the strengths of children, adults and families in our community.

Best wishes,



Jennifer Moore,
Executive Director

points of pride

<p>24</p> <p>children and youth are participating in the Bookworm Club, a research project to promote literacy and school engagement in children in care</p>	<p>11</p> <p>DCAFS staff participated in the Scotiabank Marathon & Charity Challenge Team DCAFS raised \$3,000</p>	<p>25</p> <p>average number of youth attending LGBTQ Group each week</p>	<p>10</p> <p>Cognitive Behavioral Therapy workshops held by DCAFS ABA-IBI and Erinoakkids for children with ASD aged 10 to 12 year of age</p>
<p>32</p> <p>positive media stories were published one radio and one TV spot held</p>	<p>4</p> <p>DSS adult social group events took place many social opportunities have been facilitated for this group</p>	<p>7</p> <p>AODA (Accessibility for Ontarians with Disabilities Act) enhancements made to our facility, allowing for increased accessibility to our Agency</p>	<p>4</p> <p>Futures for Youth Lifeskills Program Grads</p>
<p>13</p> <p>community partners signed VTRA protocol (Violence Threat Risk Assessment) initiative DCAFS, along with our community partners, is working to make our community safe for all</p>	<p>3</p> <p>new volunteer drivers recruited for service, driving our children and youth safely in Dufferin County and beyond</p>	<p>5</p> <p>former Crown Wards starting Post Secondary in September</p>	<p>7</p> <p>Post Secondary Grants Awarded to Youth through the Dufferin Children's Fund</p>
<p>10</p> <p>former Youth in Care have begun working with the new Ministry funded Youth in Transition Workers</p>	<p>9</p> <p>kids attended TOEP (Theatre Orangeville Exceptional Players) held in partnership with KPAS, DSS and the Theatre Orangeville a delightful stage production held twice a year to a captive audience</p>	<p>1</p> <p>first region to sign Violence Against Women Collaborative Agreement between CAS's & community partners</p>	<p>80</p> <p>Christmas turkey dinners delivered to families in Dufferin thanks to the generosity of Home Hardware</p>

Dufferin Children's Fund

\$45,000

raised in 2013/14

Dufferin Children's Fund

\$38,000

granted in 2013/14

Message from the Board President

It's been another busy but successful year at DCAFS. We continue to operate in a dynamic political environment where there are both shifting priorities and the reality of fiscal challenges.

This past year was the first in which we operated under the new child protection funding formula, the result of which was a 2% reduction in our funding from the previous year. This reduction will be repeated again both this and next year which adds to the complexity of managing the agency going forward. Management's mitigation efforts this past year as well as a reduction in the number of children coming into care resulted in DCAFS ending the year with a sight surplus. While we cannot predict whether or not less children will come into care again this coming year, management continues to look for opportunities to provide service more efficiently including opportunities to work cooperatively with other agencies to share resources.

In terms of the board itself, we would like to thank Rita Alonzi and Bonnie Jones for their service as board members. Rita is completing her second of two 3 year terms on the board and is retiring effective today. Bonnie is the past President of the board and is retiring after completing her second 6 year term as a DCAFS Board member. We sincerely appreciate the time and dedication that each of them has demonstrated to the agency and we want to express our best wishes to both of them.

As a Board we continually look for opportunities to govern more effectively and to that end we are currently engaged in some work to strengthen our Board governance practices and accountability.

Of course none of the good work of DCAFS is possible without the dedication and the efforts of the staff and management of the agency. Every day they come to work focusing on the needs of the children and families in Dufferin County. It's hard, emotionally taxing work and on behalf of the Board I would like to take this opportunity to extend our gratitude to you for contributing to a strong and resilient community.

Best wishes,



Steve Scott,
Board President